

COVID-19

KEY MESSAGES AND TALKING POINTS



Parkland

Care. Compassion. Community.

September 13, 2021

You are receiving this email because you are a leader within our community—a trusted source of information for your friends, family and neighbors. At Parkland, we know that people are looking to you for guidance and reassurance. So, over the next couple of months (or for as long as it takes), we will be sending you updates and talking points that you may find useful as you communicate with those within your networks.

Thank you for your leadership and support during this challenging time.

COVID-19 vaccine information

Federal mandate for COVID-19 vaccinations

- President Joe Biden recently directed federal agencies to mandate vaccines for federal workers, contractors and companies with more than 100 employees as well as healthcare providers who accept Medicaid and Medicare.
- How and when this plan will be put into action is still being determined at this time.
- To learn more, visit: <https://www.whitehouse.gov/covidplan/>

Parkland expands hours for testing and vaccines at Ellis Davis Field House

- Parkland extended hours at Ellis Davis Field House for both COVID-19 testing and vaccinations.
- No appointment is needed.
- The hours for tests and vaccines are Monday – Saturday, 7:30 a.m. and 4 p.m. The site is closed on Sundays.
- Ellis Davis Field House is at 9191 S. Polk St., Dallas, 75232.
- Anyone over the age of 12 can get the Pfizer COVID-19 vaccine without an appointment. Minors must be accompanied by an adult.
- For more information, please visit www.parklandhospital.com/covid19vaccines.

Two ways to get a COVID-19 vaccine from Parkland for free

OPTION 1: Easy drive thru vaccines

- No appointment needed. People 12 years and older can get the vaccine at:
Ellis Davis Field House
9191 S. Polk St., Dallas, 75232
- Open 7:30 a.m. - 4 p.m., Monday - Saturday. Closed Sundays.
- 12-17 years old need an adult present.

OPTION 2: Schedule a vaccine at a clinic near you

- Log in to Parkland MyChart or create an account.
Go to MyChart.PMH.org, or download the free MyChart app and choose Parkland.
- OR, call the Parkland COVID vaccine help line at 214-590-7000 for information about COVID testing, vaccine sites and MyChart help. This help line is open 8 a.m. to 5 p.m., Monday – Saturday.

Other places to get a COVID-19 vaccine

- Dallas County Health and Human Services Vaccine Pop-up Clinic on Saturday, September 18, 8 a.m. – 2 p.m. at Fair Park, 3809 Grand Ave., Lot 13, enter through Gate 13. Appointments are encouraged: <https://dallas-county.quickscreen.health/dallas-co#/screening>
- Pharmacies and clinics across Dallas County are administering the COVID-19 vaccine. To find a vaccine location near you, visit [vaccines.gov](https://www.vaccines.gov).

Still not sure?

- If you still have questions about the safety of the COVID-19 vaccine or why it's so important, here are some places to get information that is honest and true:
 - Helpful videos in [English](#) and [Spanish](#) from medical experts from all over the country at [GreaterThanCovid.org](https://www.greatertancovid.org).
 - [How the vaccines work](#) from the CDC.
 - [How masks and vaccines stop variants](#) from Stanford Medicine.

Take caution when getting information online

- Wrong and incomplete information often spreads quickly on social media. However, the information can be a hoax and untrue. **This kind of information can hurt you.**
- Despite what you read online, NEVER take anti-parasitic drug for livestock to treat COVID-19. This drug can cause nausea, vomiting and neurological problems, according to the North Texas Poison Control Center.
- Only take medications prescribed by your healthcare provider.
- NEVER take drugs for unauthorized purposes.
- NEVER take drugs that are for animals and NOT intended for human consumption.
- If you have questions or suspect poisoning or medication errors, please immediately call the North Texas Poison Control Center at 800-222-1222 to speak to a medical expert.
- Make sure to get information from a reliable source, such as:
 - Your healthcare provider - [Parkland Health & Hospital System](#)
 - Health departments – [Dallas County Health and Human Services](#) and [Texas Health and Human Services](#)
 - [The Centers for Disease Control and Prevention \(CDC\)](#)

Additional resources

Dallas rental assistance

- Called Housing Solutions for North Texas (DHA), the City of Dallas and the Dallas Housing Authority are offering rental assistance through Dec. 31, 2021 for renters who have been adversely impacted by COVID-19 and meet the income eligibility requirements.
- Applications and more information about emergency rental assistance are available at [DallasRentRelief.com](https://www.dallasrentrelief.com).