



# DALLAS COUNTY PURCHASING DEPARTMENT

December 4, 2019

## GENERAL INFORMATION NO. 1

### BID No. 2019-010-6774

Invitation for Bid for Term Contract for On-Site American Sign Language Interpreting Services and Real-Time Captioning (CART) Services for the Deaf and Hard of Hearing

**THIS DOCUMENT IS BEING PROVIDED FOR GENERAL INFORMATION PURPOSES ONLY**  
**(THIS IS NOT AN ADDENDUM)**

The Dallas County Purchasing Department has received and hereby provides for general information purposes only the following questions and the County's responses. (Note: Due to time constraints, Dallas County will not be responsible for ensuring confirmation vendor receipt of this and/or any further acceptance of and/or responses to future questions prior to the solicitation opening date.)

**Question No. 1:** Is there an incumbent vendor, if so can you provide us with their previous rates and fees.

*Response: Deaf Action Center. Please go to the following hyperink  
<https://www.dallascounty.org/departments/purchasing/2015bidtabs.php>  
And look for bid 2015-041-6495 to see fees*

**Question No. 2:** What equipment is already onsite for the CART services.

*Response: Dallas County does not have equipment. Vendor would need to provide.*