



IMPORTANT CONTACTS LIST

HUMAN RESOURCES

Talent Acquisition Team **214-653-7638**

Email: employment@dallascounty.org

Benefits Team **214-653-6161**

Email: Benefits@dallascounty.org

Employee Relations Team **214-653-7638**

Email: EmployeeRelations-HR@dallascounty.org

COUNTY TREASURER **214-653-7321**

Treasurer.Hotline@dallascounty.org – Employees can email us regarding:

- TCDRS – Retirement questions, vesting, rolling over their previous time, withdraw and their account number.
- Nationwide – Questions regarding either withdrawing or rolling over their money.
- PARS – To withdraw their money. (Direct number to PARS is 1-800-540-6369)

Cashiers.Treasurer@dallascounty.org – Employees can email us regarding:

- Picking up their paper check
- If their direct deposit was rejected. But if they need to correct the actual account number, then we would direct them to Payroll.

Texas County & District Retirement System (TCDRS) **1-800-823-7782**

Nationwide Retirement Solutions **1-877-677-3678**

Will Angus angusw1@nationwide.com **817-371-1870**

Retirement Resource Group nrsforu@nationwide.com **888-401-5272**



IMPORTANT CONTACTS LIST

AUDITOR'S OFFICE

Email: audit.servicedesk@dallascounty.org 945-500-2000

Hours of operations 7am-5:30pm Monday-Friday

Payroll Hotline Support

<https://dallascountysupport.saasit.com/>

EMPLOYMENT VERIFICATION

Dallas County Work Number 1-800-367-5690
(County Code # 15311)

GENERAL ASSISTANCE

IT Services - Help Desk 214-653-7900
Badging Office - Employee ID 214-653-7935
Employee Health Services - Medical Services 214-653-6200
Sheriff's Personnel Department 214-741-1094

Employee Assistance Program (EAP) 1-866-248-4096
United Health Care (UHC)/Optum – Live and Work Well
[Live and Work Well: Member Home](#)

ADDITIONAL HUMAN RESOURCES CONTACT INFORMATION

Compensation 214-653-7638
HRCompensation@dallascounty.org

Workers Compensation 214-653-7638
workers.comp@dallascounty.org