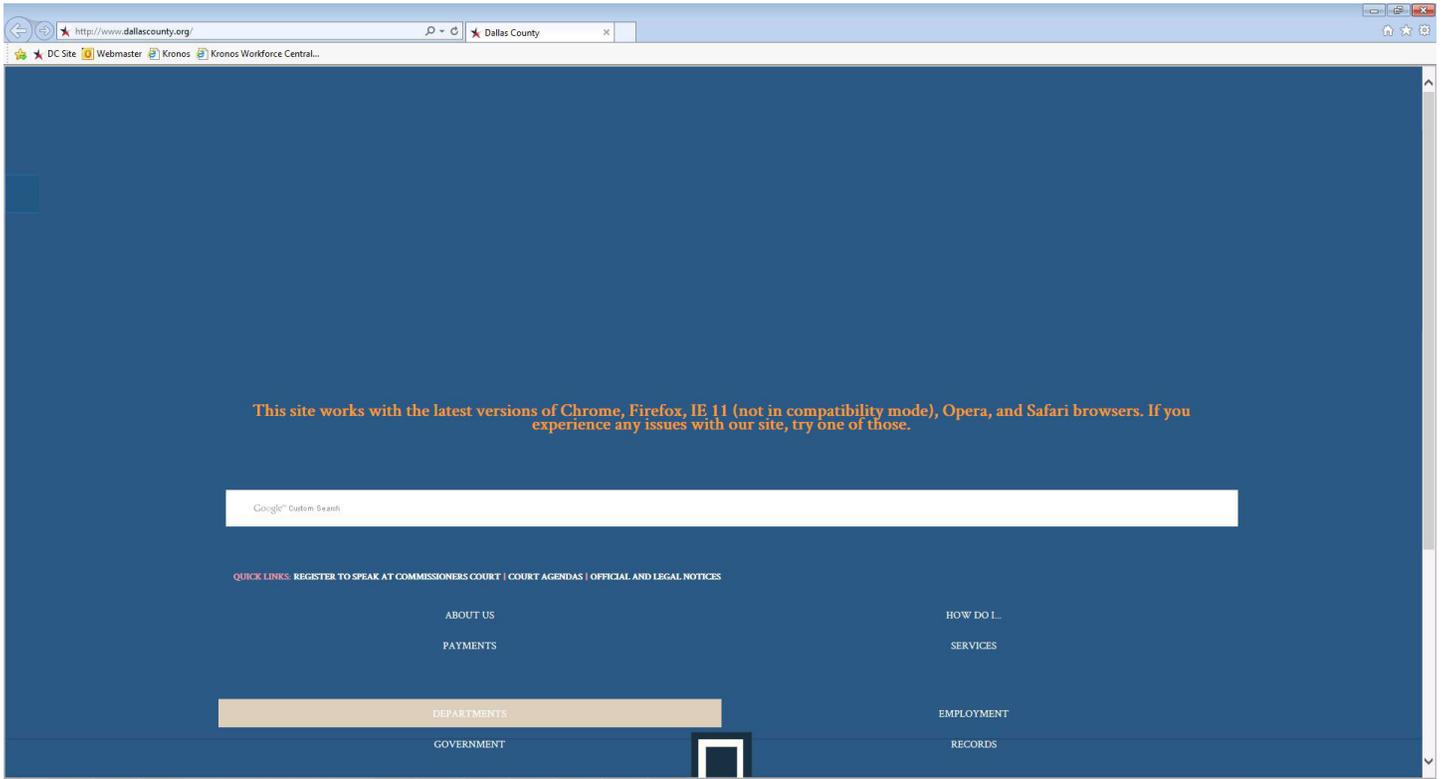


GREETINGS!

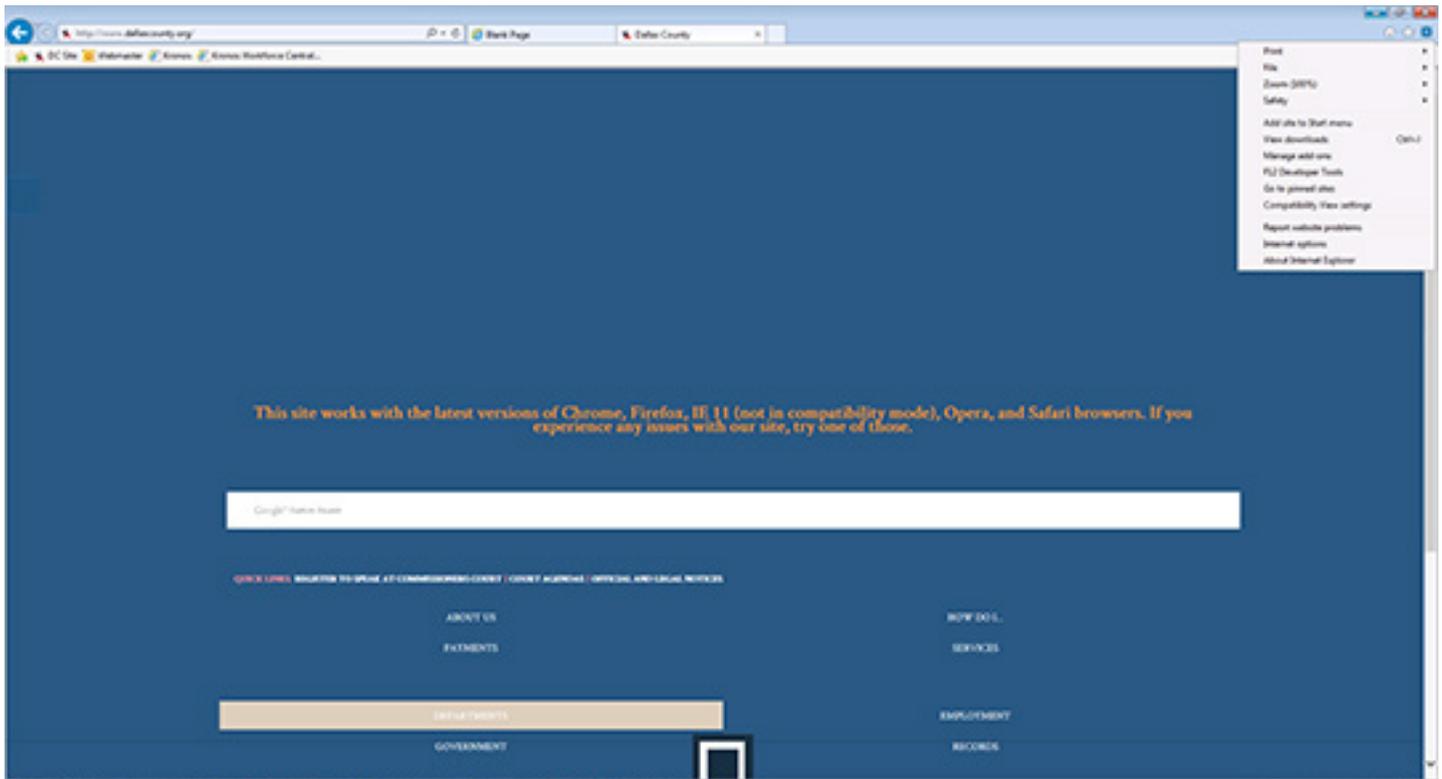
For a very small number of Dallas County Employees, viewing the new site may be hindered by your *IE browser* being set to Compatibility Mode.*

Please follow these steps to re-set your settings and view the new Dallas County website.



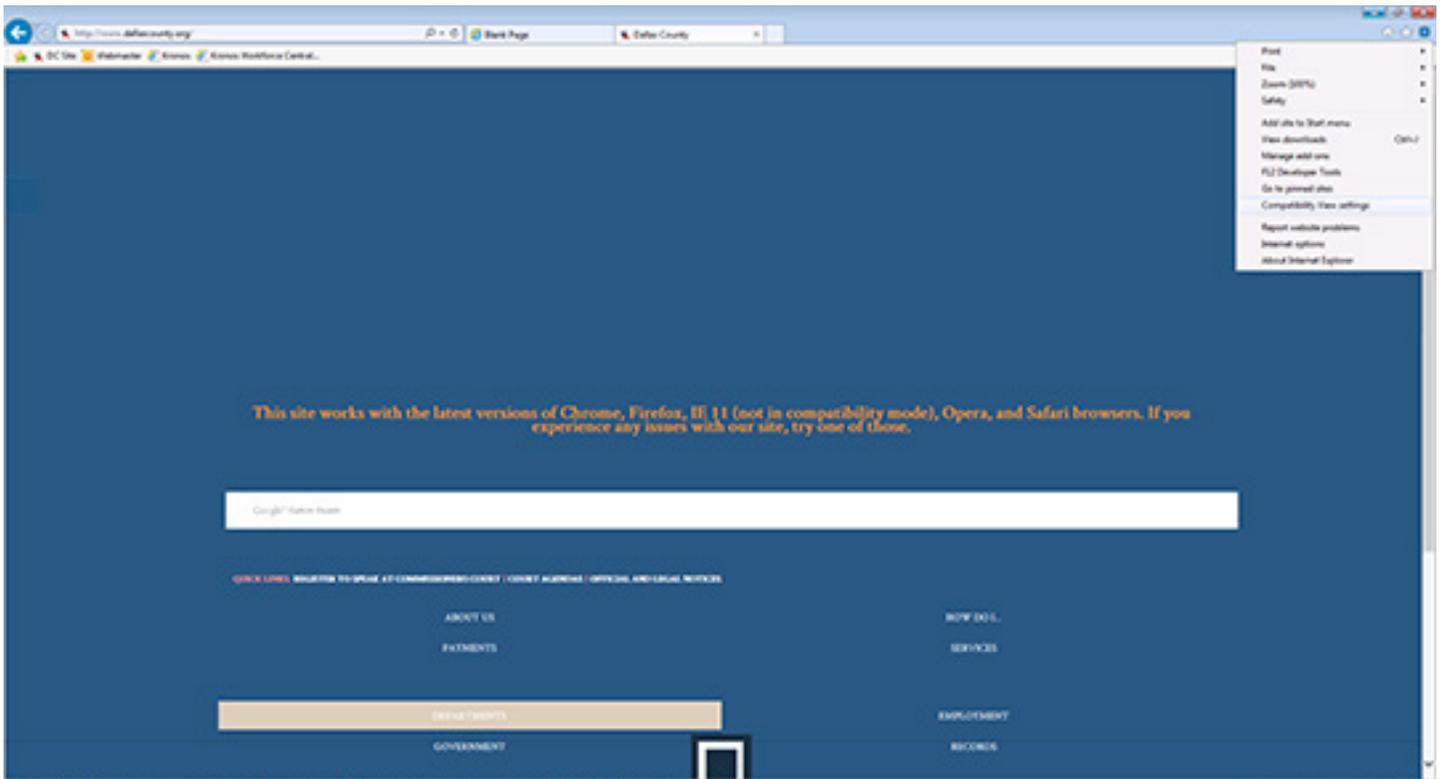


1. If this is what you see when you visit **www.dallascounty.org**, “Compatibility Mode” is on in IE.

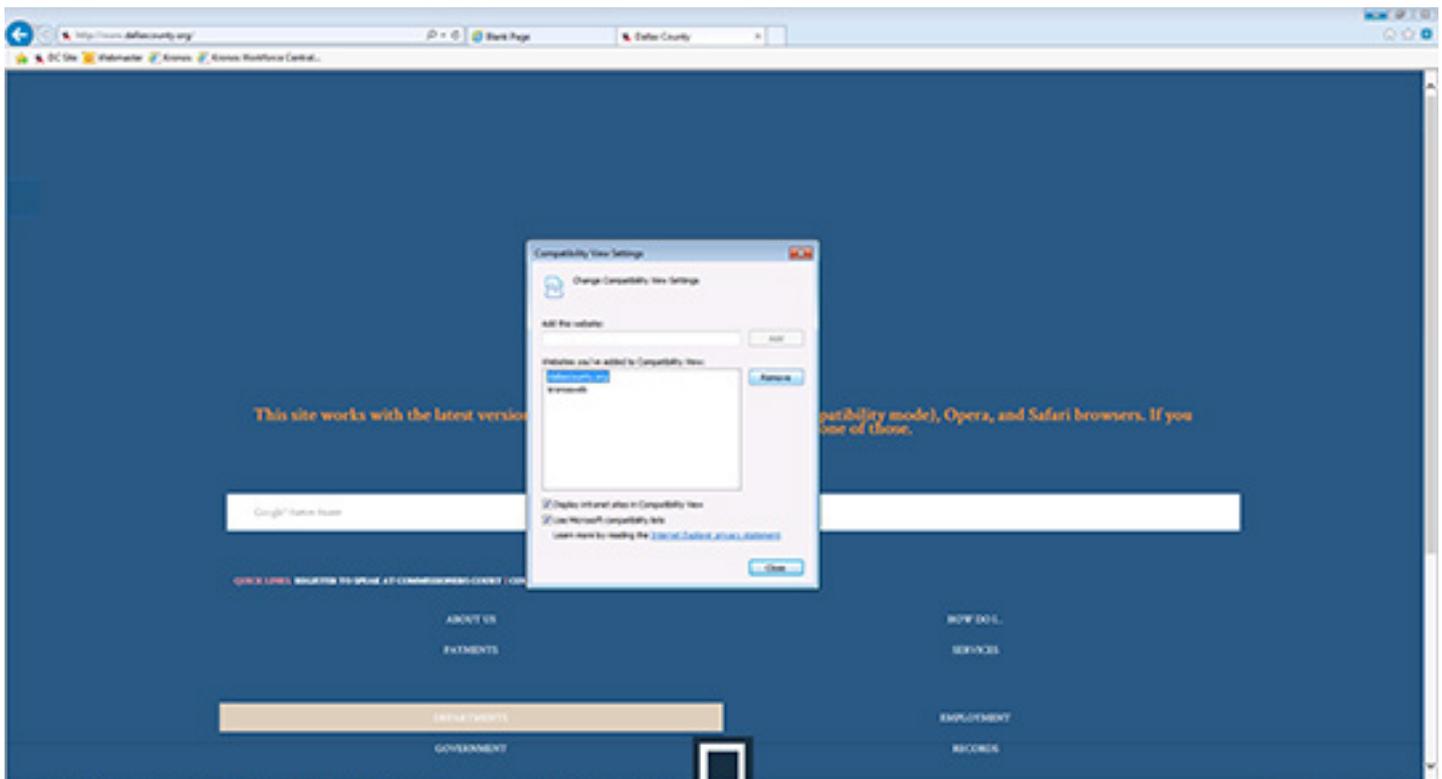


2. Navigate to the settings “sprocket” in the upper right hand corner of the browser.



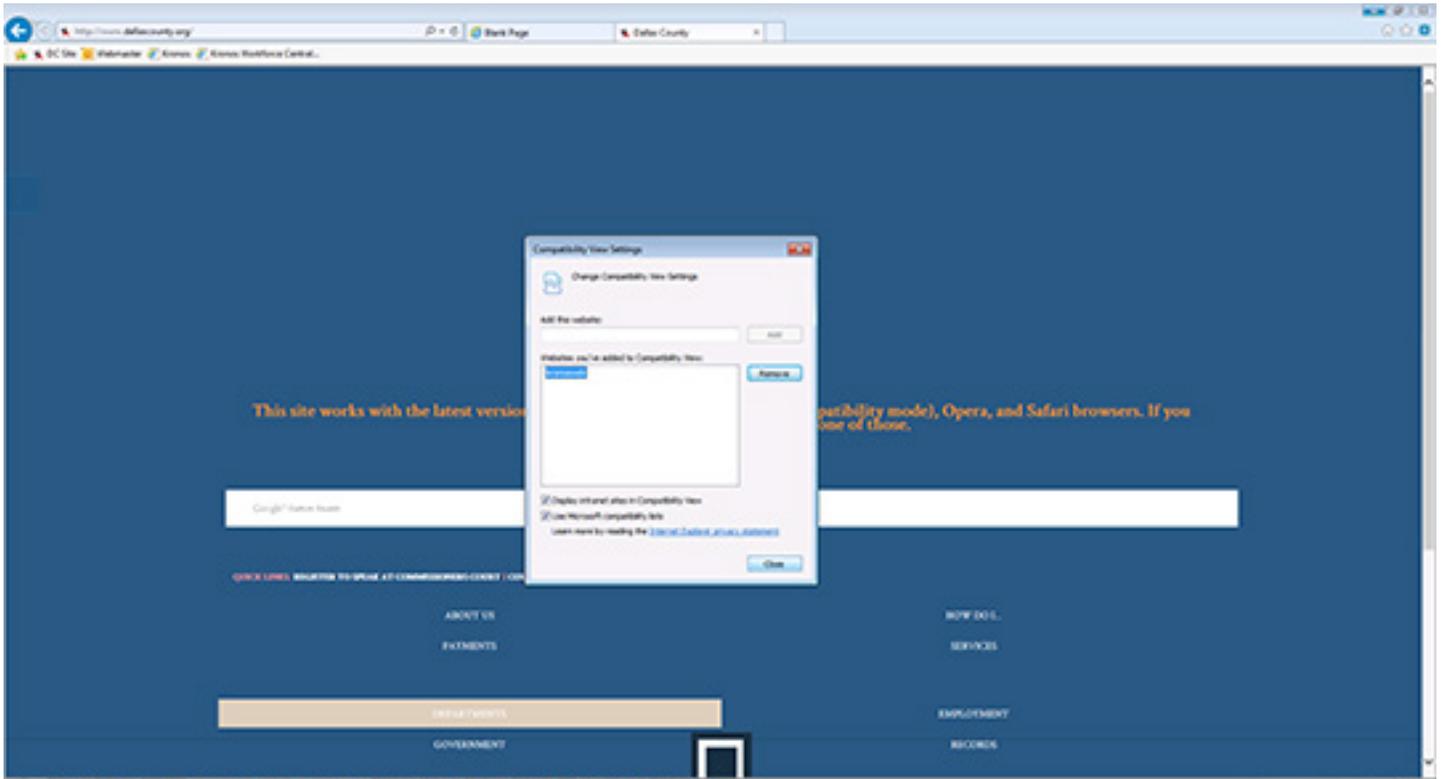


3. Select “Compatibility Mode.”

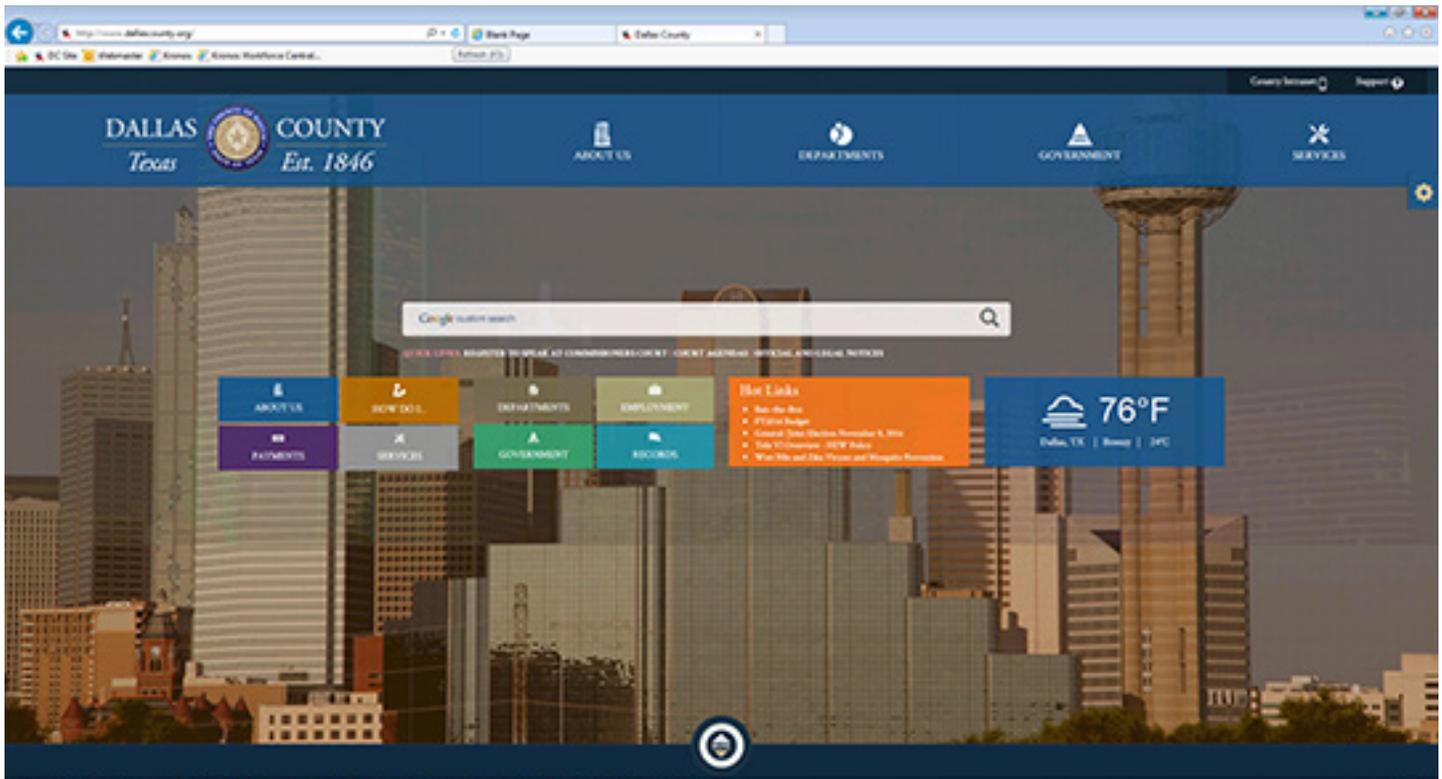


4. Select **www.dallascounty.org** from the box and click the “Remove” button.





5. Click "Close."



6. If the site doesn't automatically reload to this screen, hit "CTRL F5" a few times to refresh.



Welcome to the new and improved, mobile-friendly Dallas County website.

- * Employees still running earlier versions of IE (7 through 9) the steps are the same, after you locate the “Settings” selection.*

