

Vertical Transportation 2015 (Update)

- Dallas County's progress with Elevators/escalators operations can be illustrated by the graphs/data in this report.
- 1st and foremost is to provide safe & reliable vertical transportation throughout the enterprise.
- 2nd is to continually seek to improve service, resulting in a positive customer experience

Dallas County embarked on a program to accomplish this mission

It included a;

Two “pronged” approach for the 130 vertical transportation system serving Dallas County facilities.

1st The 2012 Elevator/Escalator Modernization Project

2nd A more aggressive maintenance repair program

The result is an overall reduction in service calls from 816 calls in 2012 to 532 calls in 2015...a reduction of 283 calls since the start of the initiative.

(Jan 2012 = 88 calls.....Jan 2015 = 48 calls)

Current modernization included 31 elevators/escalators, and is expected to be complete end of 2016

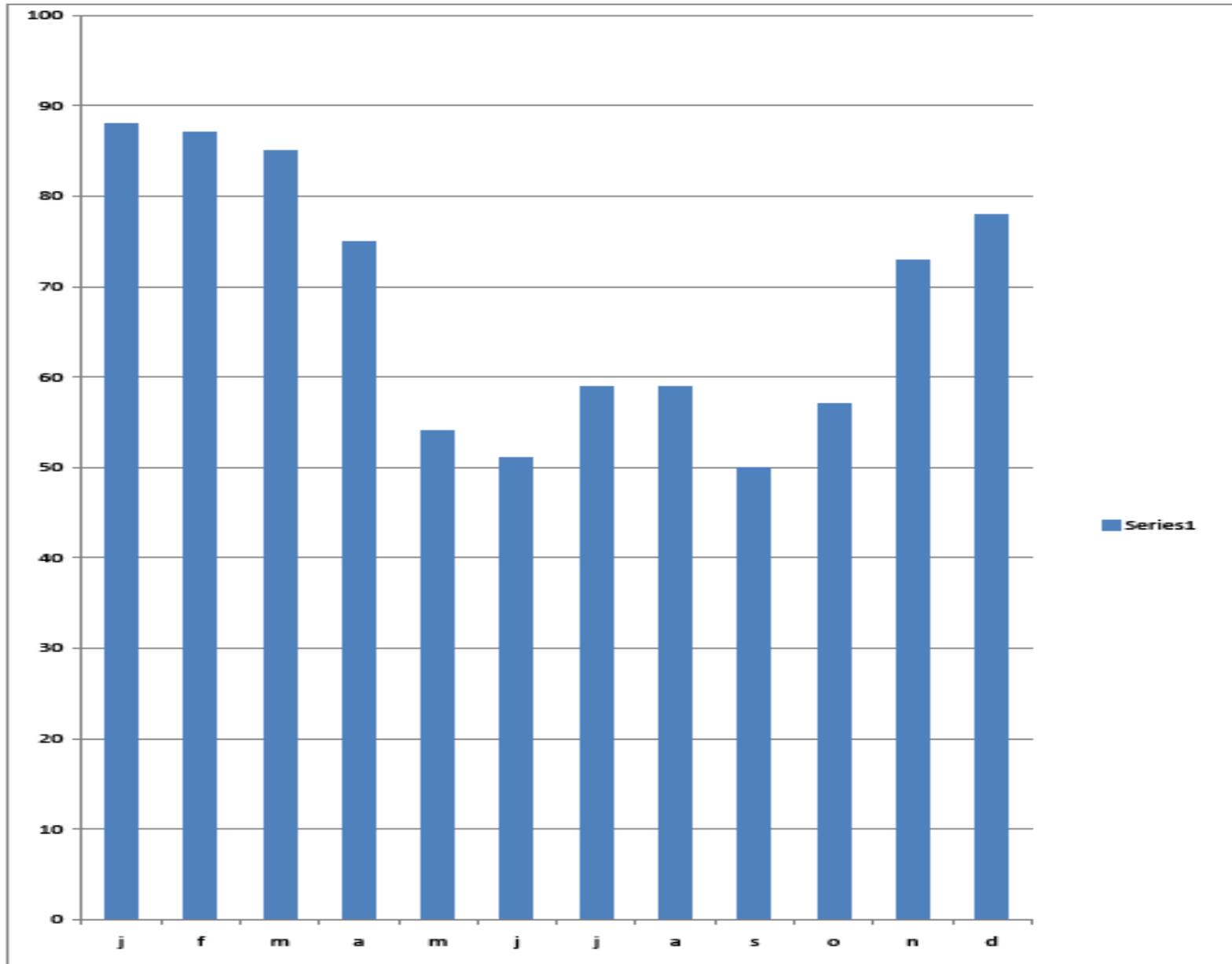
Generating next modernization project scope for FY 17, and developing a five year projection to continue throughout the enterprise.

Actual Elevator Calls

2012 elevator Calls

(Before initiative)

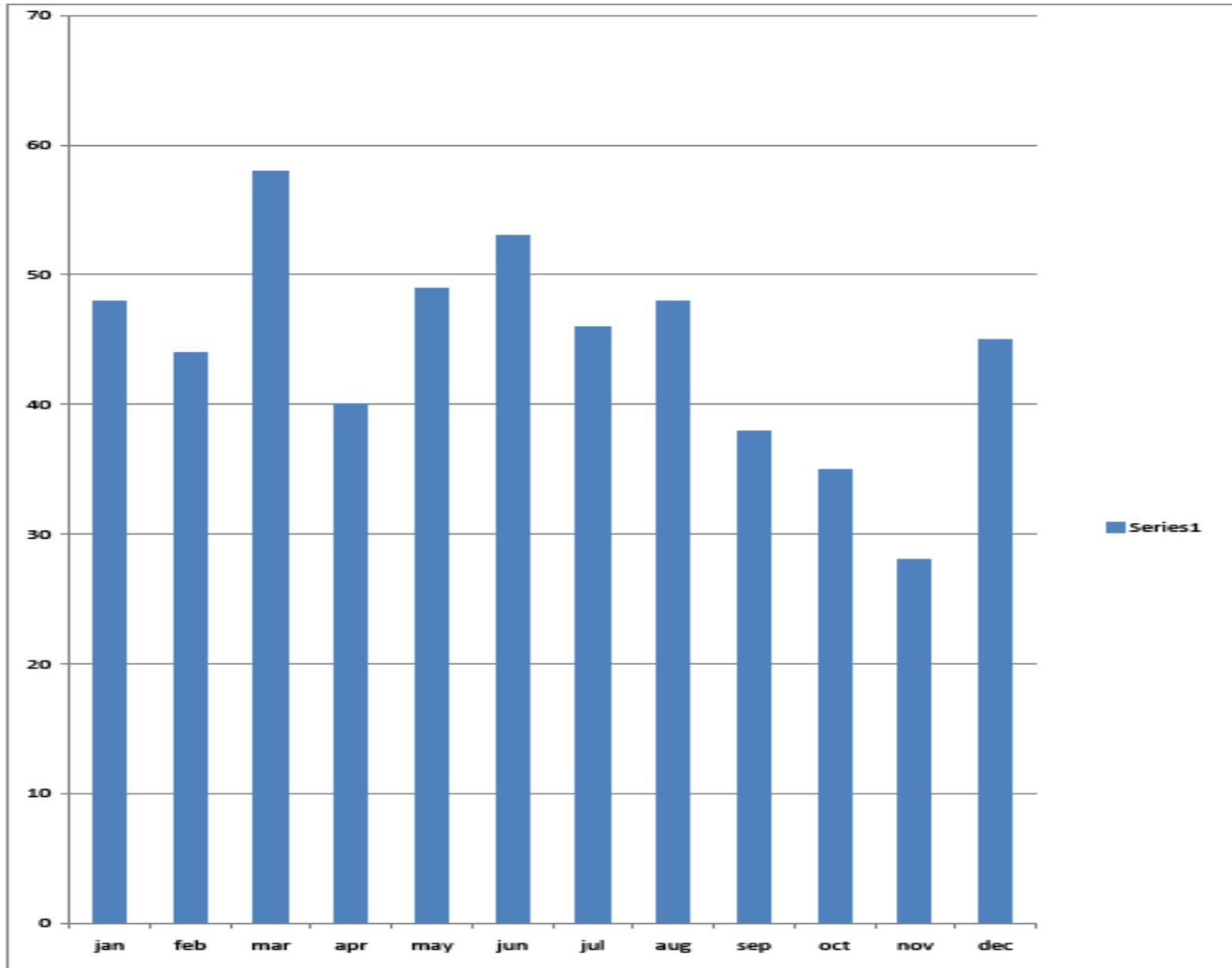
816 total



2015 Elevator calls

(Two years into initiative)

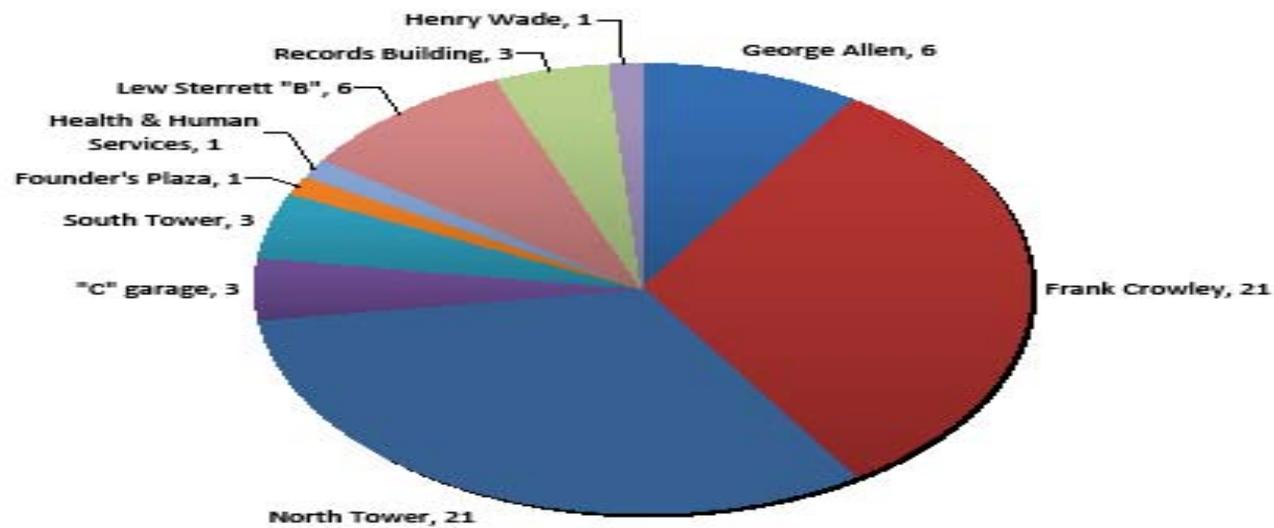
532 calls



Elevator Entrapments

2012 Entrapment report/graph

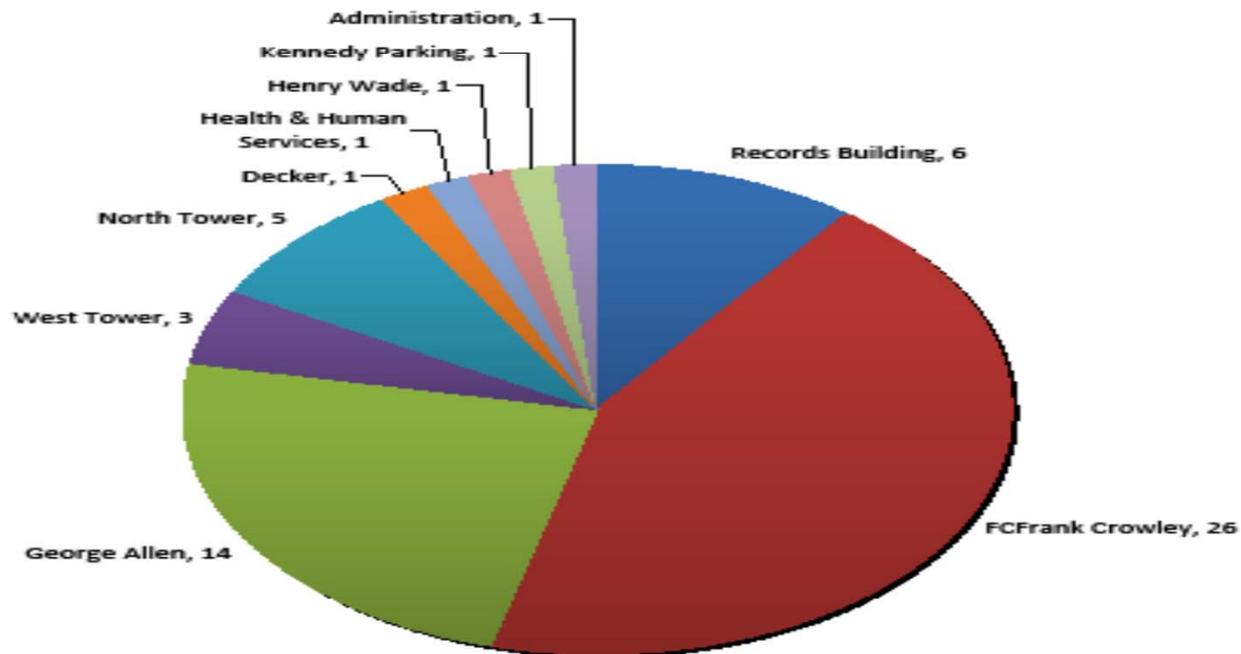
Total of 66 Entrapments



Of note: North Tower, Frank Crowley, George Allen, and Records Building

2015 Entrapment report / graph

Total of 59 entrapments



- Note decline in North Tower entrapments.
- Frank Crowley elevators are currently undergoing modernization.
George Allen will be schedule for next round of modernization
Records will be replaced as part of the renovation process